



KILFERGUS, GLIN, CO. LIMERICK.

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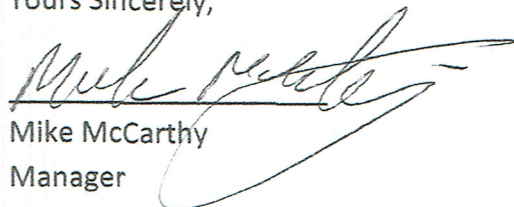
TRANSPORT DAMAGES AND **REPLACEMENTS**

Dear Customer,

To ensure that we keep our prices to a minimum and to avoid costly claim rejections the following rules must apply:

- **We will not replace or refund damaged goods unless the outer packaging is thoroughly inspected and any damages must be reported to the driver. Please note if there is any mark on the packaging you must sign your name and damaged alongside *eg. Sarah Damaged***
- **You should never sign unchecked and if you do there is no warranty**
- Please note from the time you signed damaged on the delivery docket you have **3 working days** to inspect the product within the package and report any damages to Profile Developments
- **Photographic evidence of any product damage must be sent to Profile Developments before replacements will be supplied**
- Damaged or faulty goods **will not be replaced if fitted** unless agreed with Profile Developments prior to fitting

Yours Sincerely,



Mike McCarthy
Manager